



Patrons of Allen County Public Library need to print from their mobile devices and laptop computers to printers on the library network. Sean Robinson, IT Director of the library filled that need with PrintSpots® Library from PrinterOn.

“We’ve got this great WiFi network. For us, having PrintSpots® Library is such a convenience – especially when a patron asks if they can print on our WiFi network and we can confidently answer: Yes, absolutely.”

Sean Robinson
IT Director
Allen County Public Library



Customer Profile:

Allen County Public Library is a public service institution with a focus on education, information, entertainment and the cultural enrichment of Allen County’s population of 330,000 with the library’s 14 branch locations. They are the largest genealogical public library in the country. Making public computers available for all citizens of their community is one of the services on which they focus.

Library Situation:

As a trend in the industry and in the community, the Library has experienced a significant increase in the number of patrons using their own mobile devices for research and gathering information. This in turn required the library to provide a system which enables users to print from their own laptop computers to printers distributed throughout the libraries. It also needed to fit seamlessly with their

existing pay for print release stations installed in the libraries. PrinterOn’s wireless web printing solution was selected to solve this problem because of its ability to allow users to print without having to log in to the local network.

Technical Situation and Solution:

The library runs in a TCP/IP environment with Novell Distributed Print Services™ (NDPS®) along with a print cost recovery solution. Patrons either bring their own laptops or utilize one of the library’s 400 public computers to connect seamlessly to the library’s WiFi network. This provides free access to the Internet and internal library resources and access to the PrintSpots printing service without having to install any print drivers. The user then collects their print jobs at a designated print release station which prompts them to pay for their documents.

Benefits:

Library users find that printing with the PrintSpots® web interface is easy to understand and use without having to install any print drivers. IT Director Sean Robinson further explains, “We could not be happier with the solution. Patrons are able to navigate and understand it without asking questions. We like the design and the product is technically solid. We have never heard that a patron was unable to print. Moreover, patrons are printing from various formats and sources: Word documents, spreadsheets and web pages, either Windows or Mac-based. The service is able to handle all these formats and then render them correctly to the printer. People return to our library because of this feature.”

Cost Recovery:

Sean also goes on to say that integrating a pay for print solution with PrinterOn, “helped cut expenses in the library which resulted in a 75% reduction of print-related costs - \$40K - \$50K per year just in paper.”

About PrintSpots® Library:

PrintSpots® Library solves the challenge of making your library printer easily and securely available to your patrons. PrintSpots seamlessly converts your Internet-enabled location into a mobile printing center providing patrons with controlled, secure access to printers. PrintSpots® Library can be deployed as a solution integrated with a number of print cost recovery solutions, a standalone pay for print station or a free to patron printing solution.

About PrinterOn:

PrinterOn specializes in mobile printing solutions, delivering printing services for mobile executives, WiFi hotspots, hospitality, retail locations, enterprise environments, healthcare facilities and education markets. PrinterOn seamlessly converts any Internet-enabled location into a mobile printing center where individuals can easily and securely print documents, emails, and Web-content from laptops and wireless handheld devices.



PrintSpots® and the print management system installed by Today's Business Solutions.



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PrinterOn specializes in mobile printing services. PrinterOn's PrintSpots® Printing Service provides a customized Web-based printing service for mobile, driverless printing and mobile printing for wireless handheld devices. The company's software solution supports all types of printers. PrinterOn is based in Kitchener, Ontario, Canada, and has been delivering award-winning document handling solutions for 20 years.

For more information on PrinterOn, visit <http://www.printeron.com>

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