



Case Study: IES Abroad

PrinterOn Enterprise for Education enables IES Abroad students to print from anywhere, from any mobile device, to any campus printer.



“By implementing PrinterOn Enterprise, we were able to give our students a platform where they could print from anywhere in the world, most often a café, homestay, or dorm, walk to campus without their computer, print their document at a printer by entering a secure PIN, and retrieve their homework, boarding passes, etc.”

Bill Sechen
Director of Information Technology
IES Abroad

CUSTOMER BENEFITS

- ▶ Simple for students to use
- ▶ Students can print from anywhere
- ▶ Secure release of documents
- ▶ Integrates smoothly with other technologies to deliver a custom solution

THE CUSTOMER: IES ABROAD

One of the nation’s oldest, largest, and most reputable study abroad providers, IES Abroad is a Chicago-based, not-for-profit academic consortium that enrolls more than 5,500 students from 185 U.S. colleges and universities annually. With nearly 100 high-quality academic study abroad programs and internship opportunities in 34 cities, IES Abroad is dedicated to fostering cultural immersion and intercultural development.

Since it was founded in 1950, nearly 80,000 students have participated in the international study abroad programs. IES Abroad operates programs in Europe, Africa, Asia, South America, Australia, and New Zealand.

THE REQUIREMENT

IES Abroad wanted to provide students with a way to print from anywhere off campus to network printers located at campuses in Santiago, Buenos Aires, Paris, Chicago and Dublin where they could enter a secure PIN and retrieve their homework when they arrived.

THE CHALLENGE

- Eliminate computer labs, terminals, thumb drive printing, and replace with an improved, simple and more efficient way for users to print, regardless of where they are located, or the types of devices they are printing documents from.
- Ensure that the PrinterOn software worked seamlessly with SecureJet and MIPA PIN being deployed as part of the overall technology refresh.

THE SOLUTION

PrinterOn Enterprise was chosen by IES Abroad to deliver the mobile printing solution for students. An on-premise solution, it was deployed directly on campus servers so that all processing and encryption of documents is done within the boundaries of IES Abroad’s secure network. In conjunction with PrinterOn Enterprise, SecureJet PS and MIPA PIN were also used to provide the end-to-end solution.

PrinterOn Enterprise provides the web interface that students use to upload and submit files for printing. Students enter their login ID and password which is authenticated against Active Directory. The file is then uploaded for processing and encryption via PrinterOn Enterprise and the document is sent to IES Abroad’s SecureJet servers where it waits to be released.

Release is done directly on the HP MFP keypad using the SecureJet and MIPA PIN technologies that are embedded directly on the printer. The student enters their unique PIN code on the printer, selects the document they would like to print from a list displayed on the MFP and SecureJet releases the job.