PrinterOn PrintWhere 5.2.5 Release Notes

Version 5.2.5

Product Changes and Enhancements

PrinterOn's PrintWhere® Universal Driver is a unique and powerful software solution that enables any Windows-based PC or laptop to print to any PrinterOn-enabled Hosted, Express or Enterprise print device. PrintWhere eliminates tedious printer configuration and empowers users to discover and print to printers anywhere in the world using a simple and easy to use software solution.

This release of PrinterOn's PrintWhere Universal Driver is a maintenance update to address a number of issues reported in previous releases.

This release of PrintWhere also introduces an optional smaller and lighter installation package to provide more options for administrators and reduce download size.

Note, the smaller installation package does not include PrinterOn's default print drivers and may require configuration of drivers if not using PrinterOn Hosted.

The following are some of the enhancements and improvements that have been made in this version of the PrinterOn PrintWhere Universal Driver.

Platform Support:

- **New – PrintWhere Desktop Light Installer**
  Users and administrators now have the option to use a smaller installation package. The new lighter installation has been reduced to 30 MB, compared to the larger 120MB PrintWhere installer.
  To provide the smaller installation, previously bundled print drivers have been removed from the installer to reduce download overhead. All other functionality remains the same between the two installers. Administrators may now use locally installed print drivers, configured using the Central Configuration Manager, or if using PrinterOn Hosted, use PrinterOn managed drivers that will be automatically distributed to the users.

  The larger PrintWhere installation package continues to include Generic PCL6 drivers, PrinterOn's optimized Generic PCL6 GT driver, Generic PostScript-compatible driver and XPS driver. This package, while larger, independently provides compatibility for most PCL or PostScript printers.

  Please note that this change only affects the installation size.

- **New – 1-Click Search for Authorized Printers**
  PrinterOn Express and PrinterOn Enterprise users can now search for a list of all authorized printers in a single step. After configuring PrintWhere, users can now simply click "Search", without requiring search criteria, returning all available printers.

  This 1-Click Search supports PrinterOn's Role-Based Access Control and LDAP/AD authentication to ensure that only those printers the user has access to are returned in the initial search.

- **Improved** – **Microsoft Windows 10 Compatibility**
  Numerous improvements have been introduced in this release of PrintWhere to provide greater compatibility with Windows 10. Improvements include more consistent user interface performance, improved installation and uninstallation support and more small updates to provide a more robust print experience.

- **Fixed** – **Windows 10 Default Driver Changes**
  Resolved an issue introduced in Windows 10 that caused the default print driver to be automatically changed from PrintWhere to a PrintWhere Plugin. This was caused by new behavior introduced in Windows 10 that conflicted with PrintWhere's driver management.

- **Fixed** – **Microsoft Edge Support**
  Addressed multiple issues identified with rendering fonts when printing with PrintWhere from Microsoft's Edge browser.

- **Improved** – **Improved Service URL Test Process**
  Users may not save the PrintWhere Service URL without closing the preferences dialog. This simplifies the process of testing user credentials before closing the preferences dialog.

- **Improved** – **Job Owner Behavior for LDAP/AD** **(PWC-6577)**
  Job Owner information is now locked to the user-supplied credentials used to search for printers when using the PrintWhere-managed authenticated user options. Administrators can continue to optionally use the user's logged-in Window's account, if desired, through PrintWhere External Configuration options.

- **Fixed** – **Failed Uninstall When Jobs Pending in Queue** **(PWC-6586)**
  Addressed an issue that caused PrintWhere to fail to properly uninstall when jobs are still in the PrintWhere print queue. This caused some files to be locked and unable to be removed.

System Requirements

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- Intel compatible processor with 2GHz multi-core processor
- 2 GB RAM minimum (4 GB recommended)
- 200 MB of free disk space
- Windows 7 (64-bit) or newer

Please contact support@printeron.com if you have any questions.