

## PrinterOn Mobile App for Android 3.7.0 - Release Notes

---

Version 3.7.0

PrinterOn Print Service for Android offers an integrated solution for accessing both the PrinterOn Server Platform as well as PrinterOn's global network of Public Print locations in a single unified application. The PrinterOn Print Service for Android app simplifies the process of discovering and printing to all PrinterOn's services.

PrinterOn Print Service for Android supports Android 6.0 or newer.

**Note:** PrinterOn currently offers two apps in the Google Play store to allow Android users to access the PrinterOn service: the PrinterOn app and the PrinterOn Print Service app. These apps share the same code and offer the same print features and capabilities. However, the PrinterOn app will be retired in the future and will cease to receive updates and support. As a result, PrinterOn is encouraging users to download the PrinterOn Print Service app.

### Product Changes and Enhancements:

- **Improved – General internal and UI improvements** (CSOAND-598)  
This release of the PrinterOn Print Service app and PrinterOn app focus primarily on upgrading the Android libraries and technologies used by the apps. The apps now use the most recent Android capabilities available, offering improved performance and security. Several minor UI and behavioral changes have also been made to align it more closely with the PrinterOn for iOS app.

### Known Issues:

- **Known issue – App Print History and cache are deleted when upgrading the app**  
Because the PrinterOn Print Service for Android app v3.7.0 and PrinterOn app v3.7.0 use different underlying libraries for data storage than earlier versions of the app, the new version is unable to successfully migrate print history and document cache data during the upgrade process.

For PrinterOn Enterprise users, print history is also stored on the server side; when users log into their app for the first time, the app will pull the data down to the app. For PrinterOn Hosted users, however, there is no way to recover the lost data.

## System Requirements

- Android 6.0 or newer
- **Note:** PrinterOn's MDM/MAM-integrated applications have not been updated to this version of the app.

Please contact [support@printeron.com](mailto:support@printeron.com) if you have any questions.