

# 20 Questions You Need to Ask When Comparing Mobile Printing Solutions

Choosing a mobile printing platform isn't easy. Many solutions out there may seem similar on the surface, but once they are investigated further, they fail to stand up to the demanding requirements that a business needs.

The following questions should be kept in mind to help determine whether or not the mobile print solution you are looking at has the security, flexibility, usability and reliability required by an organization with thousands of users, various device platforms and multiple networks.



	PrinterOn	Solution A	Solution B
Can the solution be deployed both on-premise or 100% in the cloud?	✓		
Does the solution provide a variety of submission methods such as email, mobile apps, native iOS and web upload?	✓		
Are there mobile apps available for iOS and Android devices?	✓		
Does the solution support a BYOD environment? Can users securely print from any device/platform?	✓		
Does the solution integrate with and have specific mobile apps developed for MDMs such as AirWatch, MobileIron, Good, Citrix and Intune?	✓		
Can other office locations or branches easily be enabled with remote print capability without the use of VPN?	✓		
Can the solution be easily configured to support incremental print volume, redundancy and clustering?	✓		
Does the solution have cloud-based support for SSO and Identity Management?	✓		
Can iOS users print natively and integrate with print management and LDAP/AD?	✓		
Do all print workflows support integration with LDAP/AD? Can access to printers be controlled by LDAP/AD OUs or Groups?	✓		
Does the solution support guest printing for non-authenticated users?	✓		
Does the solution support multiple email protocols such as Microsoft Exchange (MAPI), IMAP4 and Domino?	✓		
Does the solution support high quality output for all print methods?	✓		
Can servers automatically recover from failed print jobs?	✓		
Can the software be upgraded without taking the service offline?	✓		
Can the solution be co-deployed with print management systems and support secure release through that system?	✓		
Can jobs be released natively on the MFP through a mobile device or external keypad?	✓		
Does the solution support file types like Microsoft Office, Open Office, pdf, jpeg, bmp, tiff, gif, png, rtf, txt, web pages?	✓		
Can the solution print from cloud storage apps such as Box, Google Drive or Dropbox?	✓		
Is post-sales training provided for IT administrators?	✓		

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